

Customer Service Representative – Call Center

Locations: Anaheim, CA and Las Vegas, NV

Compensation: \$12 Hourly (plus commission)

Benefits Offered: Vision, Medical, Life, Dental

Employment Type: Full-time

Timeshare exchange & rental company seeking a self-motivated individual who can provide customer service with a smile while filling the position of Vacation Counselor. The responsibilities of Vacation Counselor include but are not limited to:

- **Taking inbound calls**
- **Assisting the customer with selecting and ultimately booking their vacation of choice**
- **Matching customer vacation waitlist requests and offering available vacation options**
- **Processing, filing, and following up on paperwork**
- **Strong communication skills**
- **Work well within a team environment**

This position is Salary + commission. Some travel benefits are also included.

About Platinum Interchange:

We are an exchange & rental company offering exchanges and rentals for owners in the timeshare business. We have been in business since 1979. Our mission is to continuously fulfill Vacation Exchanges and Rentals at competitive rates with a strong emphasis on quality customer service, real value and the best benefits in the vacation ownership industry. Please visit our website at www.platinuminterchange.com

It is the policy of Platinum Interchange to provide equal employment to all qualified individuals without regard to race, color, religion, natural origin, gender, age or disability.